

December 4-5, 2011

CHIMIT BOSTON

5th ACM Symposium on Computer Human Interaction for Management of IT

Information Technology (IT) is central to modern life. We are surrounded by software and hardware systems that support our work and personal lives. The size and complexity of modern infrastructures is increasing rapidly; and we are now at a turning point where we need new approaches to IT system design, management, and services. Clearly, successful systems management involves a complex blend of technical and human issues.

Since 2007, the CHIMIT symposium has provided a unique opportunity for researchers, in fields such as human-computer interaction, human factors, and management and service sciences, and for practitioners in the management of large IT systems to meet, share, and explore new approaches to IT management.

The symposium program will include one day of technical presentations and papers followed by a **one-day workshop in conjunction with the LISA 2011 conference**, which will provide an opportunity for in-depth discussions with highly experienced system administrators.

Submission topics include, but are not limited to:

- **User studies** of IT infrastructure management
- **Design** of human-centered IT systems
- **Experience reports** by IT practitioners and researchers
- **Case studies** on specific aspects of IT management
- **Experimental studies** on the usage of new or existing IT systems
- **Tools and techniques** incl. system visualizations, collaborative interfaces
- **Automation approaches** to reduce administration workload
- **Collaboration** within an organization, community of practice
- **Organizational knowledge** - knowledge management for IT
- **Processes and practices** - best practices and processes in IT management
- **IT beyond the enterprise** – at home, on the road, etc.
- **New technologies** – incl. cloud computing, mobile devices



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Submission Deadlines

May 29th, 2011 – Technical Papers

Sept 8th, 2011 – Posters

Sept 8th, 2011 – Presentations of Prev. Published Papers

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